

“Confidently gather more facts faster with a proven repeatable method, reducing overhead and expensive remedial investigative interviewing, while avoiding antiquated and unethical interrogation techniques”

INTRODUCTION TO P.E.A.C.E.

INVESTIGATIVE INTERVIEWING COURSE

2-Day course

COURSE OVERVIEW

This insightful and highly practical two-day course is designed to equip you with relevant skills and techniques on how to conduct effective interviews with victims, witnesses and subjects with integrity and in accordance with corporate guidelines, the law and regulations.

[Led by Prof. Ray Bull, (part-time) Professor of Criminal Investigation at The University of Derby, who regularly acts as an expert witness and conducts workshops/ training on investigative interviewing around the world. Participants will be engaged in leading concepts, simulations, exercises and case studies].

By the end of this insightful and highly practical course, you will have improved and developed your interviewing techniques and built confidence and effectiveness in the process of the investigations. Participants will also master the tools and techniques that can be used in investigations to extrapolate information, determine intent and achieve cooperation in the best possible ways.

This two day course outlines the detail of this process, demonstrating how to maximize opportunity to capture detailed information in a forensically robust, ethical, and transparent manner; emphasizing and evidencing the benefits of recording the process accurately, and how to 'test' the accuracy and honesty of what those interviewed tell you!

The course introduces core knowledge and context and is aimed at those working within any investigative discipline and any others who undertake investigative interviews - 'conversations with a purpose' – and who recognize the clear business benefits and added value to their organization and staff.

It is founded upon the principles of a widely used and acclaimed framework known as the 'P.E.A.C.E.' Framework of interviewing, internationally recognized as the most ethical, and thoroughly proven model to guide the interview process.

WHO WILL BENEFIT THE MOST?

This highly interactive program is suitable for any:

- Interviewer or Investigator
- Compliance Officer
- Auditor
- Bank and S.I.U Investigator
- Corporate Risk Manager and Executive responsible for Investigative Interviewing including Fraud Prevention & Detection
- Forensic Accounting
- Compliance
- Corporate Governance
- Loss/Claims Investigation
- Risk Management
- Legal/In-house Counsels
- Security Agencies
- Dispute Resolution
- Financial Auditing
- Law Enforcement from Police, Immigration, Customs or Criminal Investigations.



Fast moving, interactive sessions



Did you know that P.E.A.C.E. had its origins in the United States with Cognitive Interviewing (CI)?

BY THE END OF THIS COURSE THE ATTENDEES WILL:

- Develop their appreciation of effective communication skills
- Understand the FIS P.E.A.C.E. Investigative Interviewing Technique™ and appreciate its workplace application
- Recognize the added value, security, and risk reduction of recording interviews
- Appreciate the business benefit of an applied strategic interview structure leading to cost savings
- Know how to implement that strategy within their respective business structures.



COURSE FACILITATOR

Ray Bull is (part-time) Professor of Criminal Investigation at The University of Derby. In 2014 he became (for three years) **President** of the European Association of Psychology and Law.

In 2012 he was made the first **Honorary Life Member** of the International Investigative Interviewing Research Group.

In 2010 he was elected an **Honorary Fellow** of the British Psychological Society “for the contribution made to the discipline of psychology” (this honour is restricted to 40 living psychologists).

In 2008 he received from the European Association of Psychology and Law the ‘Award for Life-time Contribution to Psychology and Law’.

In 2005 he received a Commendation from the London Metropolitan Police for “Innovation and professionalism whilst assisting a complex rape investigation”.

He regularly acts as an expert witness and conducts workshops/training on investigative interviewing around the world, including in **Australia** (e.g. at the Western Australia Police Detective School), **Belgium**, **Brazil** (e.g. to parts of the national government), **Canada** (e.g. at the HQ of the Quebec Province Police), **China** (e.g. at the Beijing Police Academy and the Zhejiang Police University), **Cyprus** (e.g. at the National Police Academy), **Czech Republic**, **Denmark**, **Estonia**, **Finland**, **France** (e.g. at an event organized by The Gendarmerie), **Germany**, **Ireland** (e.g. at the National Police Training School), **Italy**, **Jamaica** (e.g. to the Independent Commission of Investigations), **Japan**, **Kenya**, **South Korea** (e.g. at the National Detective Academy), **Malaysia** (e.g. at the National Police Academy), **Mauritius** (at the National Police Academy), **Mexico**, **Netherlands**, **New Zealand** (e.g. at various detective training sites), **Norway** (e.g. at the National Police University), **Pakistan** (e.g. to terrorism investigators), **Poland** (e.g. at the National Academy for Border Guards), **Portugal**, **Romania**, **Russia**, **Singapore**, **South Africa** (e.g. to the Police Behavioural Science Branch), **Spain**, **Sweden**, **Switzerland**, **Taiwan** (at the National Police University), **Thailand** (to the Royal Thai Police), **USA** (e.g. to the ‘HIG’ initiative), and **Zambia**.



Prof. Ray Bull

- P. Planning and Preparation
- E. Engage and Explain
- A. Account, Clarification and Challenge
- C. Closure
- E. Evaluate

Interviewing in person is the major fact finding tool we have to obtain information. In 1993 the P.E.A.C.E. Training Model was introduced for police use in England and Wales as the basis of all investigative interviewing and has since been adopted as best practice by numerous public/private agencies worldwide.

COURSE OUTLINE

The ‘PEACE’ method of Investigative Interviewing

Recently the United Nations recommended that every country adopt the same protocol/method for the interviewing of people suspected of being involved in or planning crimes/wrong-doing, and of victims/witnesses. This method is what has been referred to as the ‘PEACE’ approach originally devised over 20 years ago in England by experienced detectives informed by psychologists (including Professor Ray Bull).

Professional investigators in a growing number of countries have found this method to effectively yet ethically obtain valid evidence from interviewees. Therefore, this presentation has the objectives of:

- explaining what the ‘PEACE’ method of investigative interviewing involves
- increasing the willingness and ability of interviewees to provide relevant information.

The topics to be covered include:

- what used to go wrong that caused this ‘PEACE’ method to be devised
- the five main phases of the ‘PEACE’ method, these being
 - (i) planning/preparation,
 - (ii) explain/engage,
 - (iii) account,
 - (iv) closure, and
 - (v) evaluation
- a focus on which aspects of the ‘PEACE’ phases are easy to conduct and which require more extensive training and practice
- the effectiveness of the ‘PEACE’ method.



Attendees will come away
supercharged with a bankable skill set