INTERVIEWING THE CORPORATE FRAUDSTER

2 day course

“Confidently gather more facts faster with a proven repeatable method, reducing overhead and expensive remedial investigative interviewing”
INTERVIEWING THE CORPORATE FRAUDSTER

The 2-day course examines the psychology of fraud. It focuses on the psychological process of how individuals ‘Think, Act, React and Interact’ within a fraud perpetrating context and examines the behavioural traits of the fraudster.

The course provides ethical solutions for the investigative interviewing of individuals who display ‘Corporate Psychopathic’ tendencies.

Ethical, effective interviewing requires you to take into account the nature of, and the considerations affecting, the psychological process of how people think, act, react and interact in any given situation based on social, behavioural and cognitive processes. “The hands manipulate the sword – the mind manipulates the hands”.

Investigative interviewing is an essential element of the investigative process that ensures natural justice and procedural fairness to all parties.

To understand the root causes of fraud, psychological explanations should be sought. The decision to deviate from the norm and commit fraud is not taken lightly. Fraud deterrence and detection should therefore focus on how to deal with the underlying behavioural dynamics and psychology of fraud perpetrators including those who manage the fraudster and importantly the psychology of fraud victims.

An understanding of what motivates the fraudster, whether acting alone or in collusion with others inside or outside the organisation will identify behavioural risk factors that has the potential to identify fraud.

Learning Objectives
- Understand the psychology of Investigative interviewing
- Describe the four facets of Psychopathy
- Apply an investigative mind-set
- Identify opportunity, motivational and rationalisation factors to fraud offending

Business Outcomes
- Improved fraud prevention and detection
- Increased levels of detection and loss reduction
- Effective and improved identified inconsistencies in customer accounts
- Greater understanding and increased skills raise the effectiveness levels of interviewers, saving time and reducing staff costs
- Raised staff confidence levels leads to increased job satisfaction and higher employee engagement levels

“Quite simply the most valuable and informative training I have ever received; delivered by a passionate and committed trainer who was clearly subject matter expert with many years of experience and currency, wish I’d had it years ago!”

(Law Enforcement Investigator)

COURSE FACILITATOR

Martin Vaughan completed 30 years policing in 2014 with the vast majority being in various Criminal Investigation Departments.

In 2001 he became the lead crime trainer for Gwent Police and was responsible for:
- The development and implementation of all interview programmes in line with the requirements of the NPIA
- The implementation and training of the Interview Adviser Development programme and the Advanced Suspect Investigative Interview programme

He was a regular contributor to the Crime Training School on a range of law based courses including the SIO Development Course and the IMSC Course.

He was responsible for reviewing the CPD of all specialist interviewers.

As a Detective Sergeant attached to the Major Incident Team he performed the role of Interview Adviser on numerous high profile investigations including cases of child abuse, high-stake fraud, sexual abuse, internal investigations and over 70 murder investigations.

He received 16 Commendations for the high quality of his work throughout his career including the delivery of training to multi agency audiences.

In recent years he has been a Force Interview Adviser and held the position of a National ACPO Accredited Interview Adviser covering the Welsh region.

Martin sat on several strategic implementation Boards as an interview and training adviser including the Digital Interviewing Board and PIP Implementation Team together with the Pan Gwent Multi-agency Training forum.